

Low Income Household Water Assistance Program (LIHWAP) Consolidated Appropriations Act of 2021 and American Rescue Plan GRANT IMPLEMENTATION PLAN

Grantee Name: Indiana Housing and Community Development Auth.

Document Status: Public Comment Draft



OMB Clearance No: 0970-0571

Expiration Date: 12-31-2021

Section 1 - Program Needs, Goals and Allocations

Community Needs and Program Goals

1.1 Description of Emergency Household Drinking Water and Wastewater Needs

The OCS priorities are restoration of household water services, reducing arrearages, reducing rates charged to households. Briefly describe current needs related to these priorities within your state, territory, or tribal areas. Describe any areas of concentrated need or special issues within communities served by water utilities within your state, territory, or tribal area.

Currently in the state of Indiana, water/wastewater rates are increasing more rapidly than energy rates and outpacing inflation and the overall CPI. According to the Indiana Utility Regulatory Commission (IURC), from 2010-2019, in the state of Indiana water/wastewater rates increased 4.77% per year, while in comparison, CPI rose at 1.87% per year. While this rapid increase is occurring, the rates of cost of living, healthcare, and childcare are also on the rise, putting Indiana on the map in other areas of concern.

Indiana ranks 27th in poverty and 39th in income inequality in the United States. These facts alone support the need for dollars to aid in restoration of household water services, reducing arrearages, and reducing rates charged to households, however, there are several other specific examples that further demonstrate the need. IURC states, for example, that low-middle class four-person households in the

1.2 Operational Priorities and Emergency Flexibilities

Consistent with goal of the American Rescue Plan to provide immediate relief to the American people, briefly describe the operational priorities within your state. territory or tribal area (e.g. immediate restoration of services to households without current water services, immediate payment of existing arrearages to prevent disconnection of drinking water or wastewater services after a previous moratorium on water services due to Covid-19).

The operational priorities in Indiana are to assist residents in reconnecting or staying connected to water services. Therefore our programmatic priorities are 1) the immediate restoration of services to households without current water services, and 2) the immediate payment of existing arrearages to prevent disconnection of drinking water or wastewater services.

1.3 Expected Date for Initial Water Payments on Behalf of Households

Provide an estimated date by which payments will be initiated based on the operational priorities identified above (e.g. first stage of payments to restore services for currently disconnected households, etc.).

November 1, 2021

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Estimated Funding Allocations			
1.4	Estimate what amount of available LIHWAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%. The combined total of Administration (State) and Administration (Subrecipients) must not exceed 15% of the total for either the Consolidated Appropriations Act or the American Rescue Plan Award.	Consolidated Appropriations Act of 2021 Percentage (%)	American Rescue Plan Grant Percentage %
	Household Benefits	84 %	84 %
	Outreach/Eligibility Determination	6 %	6%
	Administration - State	6 %	6%
	Administration - Subrecipients	4 %	4 %
	Total (each column must equal 100%)	100 %	100 %

Categorical Eligibility

1.5 As outlined in the Terms and Conditions, current recipients the following programs are categorically-eligible for LIHWAP assistance:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Means-tested Veterans Programs
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)

Briefly describe your operational plans for enrollment of categorically eligible populations based on operational priorities outlined in question 1.2 (e.g. automatic enrollment, acceptance of documentation of enrollment during intake processes). If it will not be possible to include any of these programs in your intake/eligibility processes, provide a brief explanation.

The application for LIHWAP will be run concurrently using the same application system and form as EAP. All applicants will be asked if they are applying for Energy Assistance, Water Assistance, or both. Any applicant applying for EAP (alone or both), will go through the EAP eligibility process. Once determined eligible, they will also be categorically determined as eligible for the Water program.

We will not be using categorical eligibility for any of the other (non-LIHEAP) programs listed above.

Dete	rmination of Eligibility for Direct Enrollment
	The information below is focused on eligibility determination for households that are not orically eligible based on the enrollment in one of the programs outlined in question 1.5.
1.6	What type of countable income do you use for eligibility determination? (select one)
	■ Gross Income
	□ Net Income
1.7	List all the applicable forms of countable income used to determine a household's income eligibility for LIHWAP. Note: The forms of countable income used for benefit eligibility are generally left to the discretion of the grantee; however, the following sources are not applicable forms of countable income used to determine a household's income eligibility for LIHWAP:
	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Covid-19 Economic Impact Payments (Stimulus Checks)
(e) int ca	ages, Self-employment income, contract income, unemployment insurance, strike pay, SSA benefits coluding MediCare deduction), SSI, Retirement/pension, jury duty compensation, rental income, alimony, erest dividends or royalties, commissions, insurance payments made directly to the insured, VA benefits, sh gifts that are intended to provide household supports, one-time lump sum payments (including winnings m lotteries), insurance payments (excluding settlements).
	of the above questions require further explanation or clarification that could not be made in the sprovide said explanation here.

	Sec	tion 2: Benefits
Elig	ibility	
2.1	Designate the income eligibility thre	shold used for the water benefit.
	Eligibility Threshold (select one) Federal Poverty Guideline State Median Income Hybrid Federal and State (Based on Household Size)	Eligibility Threshold Percent 60 %
2.2	Do you anticipate additional eligibility 2.1 for water assistance?	ty requirements beyond the income threshold noted in s
	If the answer to question 2.2. is "Yes" p	olease provide an explanation below
2.3.	How will you support households wipayments?	hose utility payments are included in their rental
	Households whose utility payments are included benefits.	luded in their rent will not be eligible to receive LIHWAP
2.4		rmine your benefit levels. (Check all that apply. Check an and Household Wastewater Burden if households receive wastewater):

Describe estimated benefit levels for the project period for which this plan applies

Maximum Benefit

\$ 50

2.5

Minimum Benefit

\$ 2,500

2.6	Benefit periods		
	Is this a one-time benefit? ■ Yes □ No		
2.7	If no, please explain the frequency of all the please explain the please e	llowable benefit (e.g., monthly,	quarterly, etc.):
	People with Disabilities	■ Yes	No
	·	■ Yes	□ No
	Young Children? Older Adult/Seniors (60 and over)?	■ Yes	No
	Households with high water burdens?	Yes	■ No
	Other?	☐ Yes	■ No
	Outer:		E No
2.8	Describe how you prioritize the prov (e.g., benefit amounts, early applicat Vulnerable populations [elderly (60+), disabunder)] who receive LLIHEAP benefits the parall and the eligibility process is typically contains the process of the process o	ion periods, etc.) bled, veterans, households with you prior year will receive a LIHEAP/LII	ung children (age 5 or HWAP application early by
2.9	Do you provide applicants, including submit applications for benefits with		sabled, the means to Yes No
	If No, explain.		
2.10	For individual who are homebound on sites at which applications for assist		u provide travel to the Yes ■ No
	If No, explain and explain alternative medisabled? Individuals who are physically diabled or ho computer or mobile phone OR they will be a walk through the application with them.	omebound may fill out the statewide	e online application via

2.11	Are any of the utility vendors you we ☐ Yes ■ No	ork v	with subject to a moratorium on shut offs?
If you	ı responded "Yes" to question 2.11, you	ı mus	st respond to question 2.12.
	clients during or after the moratoriu	on ve	endors taking appropriate measures or maintaining
	Yes No If so, describe the measures vendors r		
	COVID-Specific	Ge	neral (Not COVID-specific)
	 Disconnection moratorium No late fees, interest, or penalty charges Ability to enter into payment plan of 6 months or longer Reconnection of service for disconnected customers 		Consumer protections regarding shutoffs (e.g., minimum notice period, protection of vulnerable populations, minimum amount overdue before disconnection allowed, opportunity for payment plan before disconnection, other procedural or substantive restrictions on shutoffs) Data reporting requirements for utilities – on a
	☐ Enrollment in a discounted rate		permanent basis – e.g., periodic reporting on number of shutoffs
			Percentage of income payment plan other utility- funded arrearage assistance
			Lifeline rates Water efficiency assistance
			Provisions ensuring continued service for a specific time period (Describe below)
		V	Provisions ensuring reconnection within a specific time period (Describe below)
			The MOA between IHCDA and the Water/Wastewater vendors will contain a provision that service must be restored/reconnected within 3 days of receiving a pledge from IHCDA.

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	Section 3: Outreach
	elect all outreach activities that you conduct that are designed to assure that eligible ouseholds are made aware of all LIHWAP assistance available:
	Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
√	Publish articles or public service announcements in local newspapers or broadcast media announcements.
	Work directly with water utilities to identify potential recipients.
√	Include inserts in water vendor billings to inform individuals of the availability of all types of LIHWAP assistance.
✓	Mass mailing(s) to prior-year LIHEAP recipients or recipients of other government benefits:
✓	Automated phone campaigns and/or social media outreach
	Multi-lingual announcements in languages spoken by low income households within utility service area and/or notification in ethnic language news and broadcast media outlets
√	Inform low income applicants of the availability of all types of LIHWAP assistance at application intake for other low-income programs.
	Execute interagency agreements with other low-income program offices and/or public health pathways created for Covid-19 outreach to perform outreach to target groups.
√	Outreach to faith-based institutions, including those serving low-income people and people of color
	Other (specify):
_	f the above questions require further explanation or clarification that could not be made in the provide said explanation here.

		Section 4: Coordination
4.1	pro	cribe how you will ensure that the LIHWAP program is coordinated with other grams available to low-income households (LIHEAP, TANF, SSI, SNAP, EPA, ergency Rental Assistance Program, Homeowner Assistance Program, WAP, etc.) etc.).
	√	Joint application for multiple programs:
		The application for LIHWAP is a joint application with LIHEAP.
	V	Intake referrals to/from other programs:
		There will be referral pathways through the Indiana Emergency Rent Assistance program.
		One - stop intake centers:
	√	Other - Describe:
		Partnerships with the state's Community Action Agencies will ensure clients know about both LIHWAP and other services that may be available to them.
4.2		cribe how you will coordinate with relevant regulatory authorities that govern water pliers.
	asso upd	DA is currently gathering information about all water regulatory authorities and membership ociations across the state and will reach out to those entities at least twice a year via email to provide ates on the water program. When appropriate IHCDA also will host listening sessions with these anizations via a virtual platform so that agencies round the state can participate.
		he above questions require further explanation or clarification that could not be made in the vide explanation here.

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	Sectio e (Required for State grante	n 5: Agency Designation ees and the Commonwealth	n of Puerto Rico))
5.1	How would you categorize the property Administration Agency Commerce Agency Community Services Agency Energy / Environment Agency Housing Agency Human Service Agency Other - Describe:	rimary responsibility of your St	tate agency?
5.2	LIHWAP Component Administration	Drinking Water Service	Wastewater Service
	5.2a Who determines client eligibility?	Local Service provider, or it's subcontractor	Local Service provider, or it's subcontractor
	5.2b Who processes benefit payments to water service providers?	Indiana Housing and Community Development Authority	Indiana Housing and Community Development Authority
com	of your LIHWAP components are rolete questions 5.3, 5.4 and 5.5.		
5.3	What is your process for selecting IHCDA will work with all current LIHEA benefits determination for LIHWAP.		
5.4	How many local administering ag	gencies do you use?	
5.5	What types of local administering ☐ Community Action Agencies ☐ Local Governments ☐ City Governments ☐ County Governments ☐ Other non-profits	g agencies do you use?	

	Section 6: Water Suppliers
	: Water suppliers refers to both drinking and/or wastewater suppliers as they may be different es at the local level
6.1	The following question is specific to Tribes (only). Do you charge households drinking water and wastewater utility services?
	Yes If "Yes" please proceed to next questions.
	☐ No If "No" please skip to question 6.5.
6.2	How do you notify the household of the amount of assistance paid, and the timing of the assistance payment?
	All clients who apply for Water Assistance will receive a letter informing them if they are approved or denied and gives them information on their right to appeal.
	For those who are approved, their benefit letter will include the amount of assistance and a list of vendors that were paid on their behalf.
6.3	How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHWAP assistance?
	Vendor MOAs will include consumer protections barring them from assessing any additional fees or treating households differently as a result of being part of the LIHWAP. Each vendor who receives payment as part of this program will have a signed MOA on file. Clients will be able to report any suspected adverse treatment to IHCDA or to the Attorney General's office.

6.4	How do you assure that water suppliers are restoring disconnected service or otherwise maintaining continuity of service due to the benefit payment?
	Vendor MOAs will include agreement that the vendor will restore disconnected service within 3 days of IHCDA pledge for a household and/or will not disconnect service within the month of IHCDA payment for LIHWAP households. Each vendor who receives payment as part of this program will have a signed MOA on file. Clients will be able to report a breach of this agreement by the vendor to IHCDA or to the Attorney General's office.
6.5	For Tribes who answered "No" to question 6.1, please describe how you intend to maintain accurate records to show how LIHWAP funds are expended for drinking water and/or wastewater utilities on behalf of households. (I.E. Financial expenditure reports).
	of the above questions require further explanation or clarification that could not be made in the provide said explanation here.

Section 7: Program, Fiscal Monitoring, and Audit

7.1 How do you ensure good fiscal accounting and tracking of LIHWAP funds?

IHCDA's will review all LSP claims and transmittals to assess compliance with time limits for submission and accuracy of amounts claimed. When an allocation is made to an agency, an agreement is created along with a budget form. Each LSP fills out the budget adhering to the percentages allowed for each line item. Each line item is entered separately into the claims and payment system and the budget is line-item enforced so that the agency cannot overspend in any line.

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7.2	Describe any audit findings rising to the level of material weakness or reportable condition cited
	in the Single Audits (as required in the Single Audit Act), Grantee monitoring assessments,
	inspector general reviews, or other government agency reviews of the LIHWAP agency from the most recently audited fiscal year.
	most recently addited fiscal year.

■ No Findings

Finding	Туре	Brief Summary	Resolved?	Action Taken
1. FS-2018-001	Material weakness	The organization was a victim of misappropriation of assets by a now former employee. The fraud occurred through payroll advances and disbursements for work that was not	■ Yes	Management accepts this finding. The Organization will provide more structured training and oversight for all financial staff to remedy any finance department
2. 2018-001	Material weakness	CASI has experienced a loss of accounting personnel throughout the year. As a result, there was a significant deterioration in CASI's ability to timely manage the	■ Yes	CASI has evaluated the staffing needs of its accounting and administrative departments and based on our evaluation we have hired several full-time accounting
3. FS-2019-001	Material weakness	The organization maintains individual funds for programs but does not have the ability to produce accurate agency-wide financial reports. This included not being able to produce a	■ Yes	Community Action Program, Inc. of Western Indiana management has taken steps to obtain training and assistance with the accounting systems used to
4. 2019-001	Material weakness	During the audit, Wipfli LLP proposed several adjusting journal entries to properly record loans receivable, property and equipment, and inter-company activity which we	■ Yes	The Director of Fiscal Operations position will be required to attend OMB Uniform Guidance training within six (6) months of hire. The current Director of Fiscal
5. 2019-001	Material weakness	An audit adjustment was proposed, and was made by management, to correct the amount of revenue and expenses recorded for energy assistance payments made directly	■ Yes	A system is now in place to include only the 12 months of the Agency's fiscal year in the "EAP Weekly Call-In Report." We will be sure to capture the in-kind
6.				
			☐ Yes ☐ No	

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Compliance Monitoring					
7.3	Identify the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHWAP policies and procedures (e.g. certifications, Terms and Conditions, federal guidance, nondiscrimination requirements): Select all that apply.				
	Grantee employees:				
		Internal program review			
	\checkmark	Departmental oversight			
	√	Secondary review of invoices and payments			
		Reconciliation of water supplier records			
	√	Other program review mechanisms are in place. Describe:			
		Periodic internal program audit			
	Loc	al Administering Agencies / District Offices:			
		On - site evaluation			
		Annual program review			
	$\overline{\mathbf{V}}$	Monitoring through central database			
		Desk reviews			
	$\overline{\mathbf{V}}$	Client file testing/sampling			
		Reconciliation of water supplier records			
	$\overline{\sqcap}$	Other program review mechanisms are in place. Describe:			

7.4 Explain or attach a copy of your local agency monitoring schedule and protocol.

IHCDA will do a desktop review up to 10% of all Water benefits determinations using a randomized file selection process. Additionally, IHCDA will review up to 15% of all income eligibility determinations made by Local Administering agencies for Water-specific applicants. Any regularly occurring errors will be re-trained across all agencies in the state. Any acute issues with a specific agency will be addressed directly as soon as identified. Additionally, all claims of grant funds funds local agencies will be based on actual funds spent to administer the program, and backup documentation will be reviewed thoroughly for compliance with pertinent laws/regulations. Any acute issues with a specific agency will be addressed directly as soon as identified.

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Water Program monitoring will begin in November as the first transmittals begin to come in for the program; the monitor will continue to review up to 10% of weekly files throughout the program year.

7.5 Describe how you select local agencies for monitoring reviews.

Site visits:

IHCDA will not be conducting site visits to local agencies for the Water program. however, the program does sit in the same department in IHCDA as CSBG, which does onsite monitoring with Community Action Agencies, which make up 20 of the 21 Water local providers. Additionally, the department head visits sites regularly in a non-monitoring capacity.

Desk reviews:

IHCDA will review up to 10% of all Water benefits determinations using a randomized file selection process. Additionally, IHCDA will review up to 15% of all income eligibility determinations made by Local Administering agencies for Water-specific applicants.

7.6 How often will each local agency be monitored? Note: This answer can be prospective.

IHCDA's monitoring plan revolves around monitoring files rather than agencies. Any regularly occurring errors will be re-trained across all agencies in the state. Any acute issues with a specific agency will be addressed directly as soon as identified. Additionally, IHCDA will hold monthly "office hours" calls with local agencies to set vision and receive feedback throughout the process.

7.7.	How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues for LIHEAP or other programs administered by your agency?
	2
7.8.	How many local agencies are currently on corrective action plans for financial accounting or administrative issues for LIHEAP or other programs administered by your agency?
	2
	y of the above questions require further explanation or clarification that could not be made in the fields de, said explanation here.
ag	ne agencies listed above are the same 2 agencies; they had both programmatic and financial issues. Both gencies are actively working through their QIP and we anticipate them providing the necessary information and blicy updates be the start of the 2022 program year.

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	Section 8: Public Participation
8.1	How did you obtain input from the public in the development of your LIHWAP plan? Select all that apply.
	☐ Tribal Council meeting(s)
	☐ Public hearing(s)
	Enter the dates for Tribal Council meeting(s) or Public hearing(s):
	✓ Draft Plan posted to website and available for comment
	☐ Hard copy of plan is available for public view and comment
	Enter how long draft plan and/or hard copy of plan was available for public view and comment:
	2 weeks
	☐ Comments from applicants are recorded
	Request for comments on draft Plan is advertised
	✓ Stakeholder or consultation meeting(s)
	Comments are solicited during outreach activities
	✓ Other - Describe:
	IHCDA held a series of 3 feedback webinars with Local service providers as the state plan was being developed and made significant adjustments as a result of the conversations. IHCDA also will hold a feedback meeting with water vendors once the state plan draft is posted.
8.2	How many parties commented on your plan?
8.3	Summarize the comments you received on your plan here:
	Local service providers assured IHCDA that they would be easily able to separate staff time between LIHEAP and LIHWAP tasks. they also requested that we use a "grant with line items" model rather than a "fee per file" structure for the administration of the program.
8.4	What changes did you make to your LIHWAP plan as a result of the comments received?
	IHCDA implemented the requested funding model for the local providers, and also worked closely with our software developer/vendor to ensure Local Agency concerns were addressed regarding the processes for the water program. IHCDA also modified the outreach plan checkboxes on the plan as a result of conversations with the local providers.

Section 9: Fair Hearings

Note: Administrative hearing opportunities will be comparable to and may utilize existing processes, procedures, and systems currently in place for the State, Territory, or Tribe's Low Income Home Energy Assistance grant.

9.1 Describe your fair, independent hearing procedures for households whose applications are denied or where the applicant disputes the benefit amount.

The applicant may appeal a denial or a benefit amount. The notification of benefit or denial will include information about how to appeal.

Step 1: If the applicant applied for EAP, he/she must follow the appeal process set forth in the EAP State Plan.

Step 2: If the applicant was deemed eligible for EAP and not for Water, has an issue with their water benefit, or applied only for Water assistance, the applicant must submit a written appeal to the IHCDA Water Program Manager within 30 days of receiving their determination letter. IHCDA will review the client's documentation and will respond within thirty (30) calendar days of receipt of the appeal.

Step 3: If after Step 1 and 2, the client still believes their determination was incorrect, he/she may appeal

9.2 When and how are applicants informed of these rights?

Applicants are informed of these rights via IHCDA's website and in the benefit determination or denial letter.

9.3 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If an applicant feels that an application was not acted on in a timely manner, they should follow steps 1 and 2 as described in section 9.1 of Indiana's State Plan. IHCDA also allows denied clients to reapply 55 calendar days after their previous application submission.

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9.4	When and how are applicants informed of these rights?
	Applicants are informed of these rights via IHCDA's website and in the benefit determination or denial letter.
If any fields	y of the above questions require further explanation or clarification that could not be made in the s, provide said explanation here.

Section 10: Training

10.1 Training Strategy - Briefly describe the anticipated training strategy for ensuring that grantee staff, local administering agencies, and participating water utilities understand requirements outlined in the Terms and Conditions as well eligibility requirements and procedures described in this plan. Indicate any technical assistance or resources needed by the State, Territory or Tribe to carry out this training strategy.

For Utility Vendors, IHCDA will hold bi-annual virtual meetings to ensure the utilities understand the Water program and requirements outlined in their MOA with IHCDA. Additionally, IHCDA is working with our software vendor to create a "vendor module" where the vendors can login, change their contact information, and see their transmittals at any time. We will host a web-based, recorded training on the use of this module so that vendors can watch any time throughout the year if they need instructions for accessing or changing their information.

IHCDA staff will attend all OCS and NEADA trainings and conversations regarding the Water program. The state team also will attend training on data confidentiality and fraud, waste, and abuse. For local agencies, IHCDA will provide at least 3 web-based training sessions leading into the program year to provide in-depth information about how the Water program works to local agency Managers. Additionally, IHCDA's technology vendor will provide a walkthrough of how to navigate the Water portion of the software. Once the program year starts, IHCDA will hold monthly virtual "office hours" meetings for managers in which IHCDA will remind the managers of any new information or guidance, will take questions about how the program is developing, and will receive feedback from managers about what's working and what's not. IHCDA also will provide access to data confidentiality training and fraud waste and abuse training for all local agencies. Further, we will work with INCAA to identify any further training needs that Water managers or intake staff need to successfully implement the program and will work to provide learning opportunities as needs are identified.

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Section 11: Performance Management

11.1	Describe any challenges you anticipate with collecting and reporting data to ACF each year regarding how you implemented your LIHWAP. Examples of data may include, but are not limited to, the number of households assisted, the average benefit amount provided, the number of households whose water or wastewater services were restored because of the benefit, demographics of applicants and beneficiaries, and the number of imminent disconnections of water or wastewater services avoided because of the benefit.
	IHCDA does not anticipate any difficulty collected the data listed in the examples above. Our statewide data system already collects this information, so we should be able to do a pull at-will when the data is due.
11.2	List any technical assistance resources you request of ACF related to data collection, analysis and reporting on your LIHWAP.
11.2	
11.2	analysis and reporting on your LIHWAP. We request T/TA on exactly what the required reporting is (including timeline), and clear descriptions of
11.2	analysis and reporting on your LIHWAP. We request T/TA on exactly what the required reporting is (including timeline), and clear descriptions of
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Section 12: Program Integrity						
12.1 Fraud Reporting Mechanisms						
a.	 a. Identify all mechanisms that will be available to the public for reporting cases of suspected LIHWAP waste, fraud, and abuse. Select all that apply. 					
 ✓ Online fraud reporting □ Dedicated fraud reporting hotline ✓ Report directly to local agency/district office or Grantee office ✓ Report to State Inspector General or Attorney General ✓ Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse □ Other - Describe: 						
b.	Select all that apply ☐ Printed outreach materials ☐ Addressed on LIHWAP application ☐ Website					
12.2. lde	Other - Describe: 12.2. Identification Documentation Requirements					
a. Indicate which of the following forms of identification will be required or requested to be collected from LIHWAP applicants or their household members. Note: The types of documentation required is left to the discretion of the grantee. The types of documentation included in the list below are examples of documentation required by LIHEAP grantees for some or all household members based on policies within the State, Territory or Tribe. Comparable documentation and procedures may be instituted for LIHWAP households or may be modified or simplified for households that are categorically eligible based on enrollment in programs identified in question 1.5.						
		Collected from Whom?				
Type of Identification Collected Social Security Card is photocopied and retained		Applicant Only Required Requested	All Adults in Household Required Requested	All Household Members Required Requested		
Social Security Number (Without Actual Card)		Required Requested	Required Requested	☐ Required ☑ Requested		
Government-issued identification card (i.e.: driver's license, State ID, Tribal ID, passport, etc.)		✓ Required ☐ Requested	Required Requested	Required Requested		
Other (Describe Below)		Required Requested	Required Requested	Required Requested		

b. Describe any exceptions to the above policies.				
12.3 Identification Varification				
12.3 Identification Verification Identify what methods will be used to verify the authenticity of identification documents provided by clients or household members. Select all that apply Verify SSNs with Social Security Administration Match SSNs with death records from Social Security Administration or State agency Match SSNs with State eligibility/case management system (e.g., SNAP, TANF) Match with State Department of Labor system Match with State and/or federal corrections system Match with State child support system Verification using private software (e.g., The Work Number) In-person certification by staff (for Tribal grantees only) Match SSN/Tribal ID number with Tribal database or enrollment records (for Tribal grantees only) Other - Describe: LSP Staff are required to verify documents to complete the certification.				
12.4. Citizenship/Legal Residency Verification				
What are your procedures for ensuring that household members are U.S. citizens or permanent				
residents who are qualified to receive LIHWAP benefits? Select all that apply.				
Clients sign an attestation of citizenship or legal residency				
☑ Client's submission of Social Security cards is accepted as proof of legal residency				
☐ Noncitizens must provide documentation of immigration status				
Citizens must provide a copy of their birth certificate, naturalization papers, or passport				
☐ Noncitizens are verified through the SAVE system				
Tribal members are verified through Tribal enrollment records/Tribal ID card				
Other - Describe:				
If a household member cannot or declines to provide verification of a Social Security Number, the member is considered an "ineligible" ho usehold member. They are not included in the count of household members as they are ineligible to receive a benefit, but the ineligible household member's income is still counted against the household's total income.				

12.5.	Income Verification Note: Income verification applies only to households that have not been determined to be categorically eligible based on enrollment in other programs identified in question 1.5 above. Methods of income verification are left to the discretion of grantees and should be consistent with any sources of countable income identified in question 1.7 above. What methods will your agency utilize to verify household income? Select all that apply.				
	☑ Require documentation of income for all adult household members ☐ Bank statements ☑ Pay stubs ☑ Social Security award letters ☐ Tax statements ☑ Unemployment insurance letters ☑ Zero-income statements ☐ Other - Describe:				
	 Computer data matches ☐ Income information matched against state computer system (e.g., SNAP, TANF) ☐ Proof of unemployment benefits verified with state Department of Labor ☐ Social Security income verified with SSA ☐ Utilize state directory of new hires ☐ Other - Describe: 				
12.6.	Protection of Privacy and Confidentiality Identify the financial and operating controls that will be in place to protect client information against improper use or disclosure. Select all that apply. Policy in place prohibiting release of information without written consent				
	✓ Grantee LIHWAP database includes privacy/confidentiality safeguards				
	 ✓ Employee training on confidentiality for: ✓ Grantee employees ✓ Local agencies/district offices 				
	 ☐ Employees must sign confidentiality agreement ☐ Grantee employees ☐ Local agencies/district offices ☐ Physical files are stored in a secure location ☐ Other - Describe: 				

12.7	Verifying the Authenticity What policies will be in place for verifying vendor authenticity? Select all that apply. ☑ All vendors must register with the State/Tribe. ☐ All vendors must supply a valid SSN or TIN/W-9 form ☑ Vendors are verified through water bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ☐ Other - Describe and note any exceptions to policies above:
12.8	Benefits Policy - Water and Wastewater Utilities What policies will be in place to protect against fraud when making benefit payments to water utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current water or wastewater bill Centralized computer system/database tracks payments to all water suppliers Centralized computer system automatically generates benefit level Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to water suppliers Data exchange with utilities that verifies: Account is properly credited with benefit Account ownership Balances Consumption Payment history Other - Describe:
	 □ Payments coordinated among other water and wastewater assistance programs to avoid duplication of payments ☑ Payments to water suppliers and invoices from water suppliers are reviewed for accuracy ☑ Procedures are in place to require prompt refunds from utilities in cases of account closure ☑ Separation of duties between intake and payment approval ☑ Vendor agreements specify requirements selected above, and provide enforcement mechanism □ Other - Describe:

a household banned? Contracts with local agencies require that er reprimanded and/or terminated Grantee attempts collection of improper pay	anned from LIHWAP assistance. For how long is imployees found to have committed fraud are ments. If so, describe the recoupment process induct investigation of fraud complaints from public General ding referral to OIG hotline)
If any of the above questions require further explanation fields, provide said explanation here. The recoupment process for improper payments is the It to recoup costs from clients/staff/vendors known to have program staff will pass the issue to the IHCDA legal tear.	HCDA program staff will work with the Local Agency committed fraud. If this is impossible, IHCDA

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

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10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
 - (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
 - (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false Statements, or receiving stolen property;
 - (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
 - (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the Statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

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- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
 Where the prospective lower tier participant is unable to certify to any of the Statements in this certification, such prospective participant shall attach an explanation to this proposal.
- By checking this box, the prospective primary participant is providing the certification set out above.

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Section 14: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

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Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a Statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
 - (1) The dangers of drug abuse in the workplace;
 - (2) The grantee's policy of maintaining a drug-free workplace;
 - (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
 - (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the Statement required by paragraph (a);
- (d) Notifying the employee in the Statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
 - (1) Abide by the terms of the Statement; and
 - (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f) Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted - (1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

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Place of Performance (Street address, city, county, state, zip code)					
Address Line 1: 30 South Meridian Street, Suite 900					
Address Line 2:					
Address Line 3:					
City: Indianapolis	State: IN	Zip Code: 46204			
Check if there are workplaces on file that are not identified here. Alternate II. (Grantees Who Are Individuals)					
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;					
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.					
[55 FR 21690, 21702, May 25, 1990]					
☑ By checking this box, the prospective primary participant is providing the certification set out above.					

Section 15: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned States, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this Statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required Statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

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Governor's Authorized Official

X

Signature of Governor's Authorized Official Name of State/Territory: Indiana LIHWAP State/Territory Lead Agency: Indiana Housing and Community Development Authority I certify that the LIHWAP Plan is complete and that LIHWAP grant project will be implemented in compliance with the certifications contained herein. **Print Name**

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